



## OUTREACH

### Requisitions for Laboratory Testing

The test requisition is designed to make submitting specimens to us easier and more efficient. To order custom requisitions for your office, please contact the laboratory marketing specialist.

### Courier Service for Jackson County

We provide free specimen pickup for doctors' offices and institutions during scheduled courier hours, which are Monday through Friday, 7:30 a.m. to 6 p.m. We provide these services on a schedule set up by your facility.

- **Unscheduled Courier Service**  
Courier service can be requested as needed on a "Will Call" basis. Your request will be taken care of on our routine schedule.
- **STAT Service**  
Limited STAT courier service is available within Medford city limits Monday through Friday, 7:30 a.m. to 6 p.m. We are unable to provide STAT pickups outside of Medford city limits, but we will prioritize and test specimens STAT upon their arrival in the lab.
- **Weekend Service**  
Limited courier service is provided in the Medford area Saturday, 8 a.m. to 6:30 p.m. and Sunday, 8 a.m. to 4:30 p.m. No STAT service is available.

Any specimens needing to come to us outside of our current courier service hours must be sent by your facility. Any cost incurred will be your responsibility.

### Courier Service for Josephine County

We provide free specimen pickup for doctors' offices and institutions during scheduled courier hours, which are Monday through Friday, 7:30 a.m. to 6 p.m. We provide these services on a schedule set up by your facility.

- **Unscheduled Courier Service**  
Courier service can be requested as needed on a "Will Call" basis. Your request will be taken care of on our routine schedule.
- **STAT Service**  
Limited STAT courier service is available within Grants Pass city limits Monday through Friday, 7:30 a.m. to 7 p.m. We will prioritize and test specimens STAT upon their arrival in the lab.
- **Weekend Service**  
No weekend courier service available.

Any specimens needing to come to us outside of our current courier service hours must be sent by your facility. Any cost incurred will be your responsibility.

## **Supplies**

We will furnish collection supplies at no charge only if they are used for submitting specimens to us.

Supplies that are provided must be in line with the testing we receive from your office. To confirm with our compliance policy, we supply a list of approved items that may be requested. We ask that you submit your supply requests in writing or fax. Phone orders may also be accepted. Once orders are received, they will be delivered to your office within the next two working days by courier.

## **Mobile Phlebotomy (In-home Service)**

Regularly scheduled rounds for nursing homes, assisted living sites and other outreach locations are available. To set up service at your site, please contact the laboratory marketing specialist.

# **CONTACT PHONE NUMBERS**

Laboratory Outreach: (541) 789-4164

Courier Service and Supplies

- Jackson County: (541) 789-4190
- Josephine County: (541) 472-7170

Laboratory Marketing Specialist: (541) 789-4187